

## *Case Studies*

Customer: Overture- A Yahoo! subsidiary.

Location: Pasadena, California

**The Need:** Overture was expanding its NOC. They needed a furniture solution that could accommodate a high number of occupants, while maintaining a high ergonomic standard and maximizing personal space. Centrally located stations with commanding views were desired for the group supervisors.

**The Application:** The [SMC NOC/Vision](#) solution provided Overture the technical support call center solution they were looking for.

**The Product Used:** NOC/Vision 24/7 Single Tier Console

**Why Mainline & SMC?:** Overture found that design of [NOC/Vision](#) met their construction criteria, and that the streamlined look of the product fit their modern decor. The deal closer seemed to be our willingness to meet the aggressive deadline that was required for the installation.

This is where we will show images of the Console they purchased